# JURE ZORKO

Senior UX Researcher & UX Designer

I'm a passionate designer with 9 years of experience from Ljubljana, Slovenia, excited by technologies such as AI, AR, VR, Web 3.0 and Blockchain. I believe we should always learn and improve ourselves.

























# Work experience



# Lead UX Researcher & UX Designer

epilog.net

Ljubljana, Slovenia

Mar 2023 - Present

I'm currently leading the UX research & Design for a logistics CRM Software in a team of **18 people and 2 designers.** Part of a logistics giant, **Knapp**.



# Lead UX Researcher & UX Designer

sparkasse.si

Sparkasse Ljubljana, Slovenia Feb 2020 - Mar 2023

I redesigned the mobile banking app based on usabilty testing with 6 participants. After 6 user interviews and usability tests with bank employees, I redesigned the CRM for real estate loans and shortened the client input time by about 20%.



# Lead UX Researcher & UX/Service designer

Zoor Ljubljana, Slovenia Sep 2019 - Mar 2023

I designed custom build Websites & Branding books in close connection to Interior Design for different companies, such as stelnik.si and kostelska-avantura.si



## **UX/Product designer**

kriptomat.io

Kriptomat Ljubljana, Slovenia

Oct 2020 - Dec 2020

My task was to redesign one of the main product pages - a single crypto coin data. Example: kriptomat.io/cryptocurrency-prices/bitcoin-btc-price/



# **UX/Product designer**

elly.com

Eligma / GoCrypto Ljubljana, Slovenia

May 2019 - Aug 2019

I created app architecture, wireframes, prototypes and handoff to developers for a POS terminal (present in 1000+ locations worldwide) and a CRM for store owners.



# Lead UX & Graphic designer

belak.si

Belak

Ljubljana, Slovenia

Mar 2019 - Apr 2019

My assignment was to set KPIs and improve them. With smart UX email layouts, we managed to improve certain email marketing campaign open rates from 35-40% to over 50% and click-through rates from 40-45% to about 60%.



#### **UX/UI** designer & Wordpress developer webtim.si Webtim

Ljubljana, Slovenia

Aug 2018 - Mar 2019

I was employed with a wish to improve UX processes in creating modern Wordpress websites. I held client meetings, drafted websites, designed and developed websites, did SEO and technical support.



#### UX/UI designer & Wordpress developer jurezorko.com Jure Zorko Ljubljana, Slovenia Sep 2015 - Aug 2018

I designed digital and print designs, and I developed Wordpress websites. Link to my website: https://jurezorko.com

## Additional Engagement



## UX Lisbon, Europe's biggest UX Conference

ux-lx.com

I participated in Europe's largest training conference. I shared lectures and workshops in the field of UX with UXers from Google, Facebook and Instagram.



#### Front-end & back-end programming course

smartninja.si

Successfully completed a 9 month workshop on HTML, CSS, Python and Javascript

**UX Government Workshop facilitation - Service Design** Education and facilitation of co-creative processes (service design) for Government Employees, introducing possibilities of digital transformation.









Jure Zorko

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coursera.org

#### Education



**Conduct UX Research and Test Early Concepts** Research focused part of Google UX Design Course Dec 2023 - Jan 2024 coursera.org



Google UX Design Professional Certificate 6 month Professional UX course



Finished 4 semesters in Architecture planning Oct 2012 - Aug 2014 fa.uni-lj.si

#### Skills

UX research UI/UX design

Service design

Digital Strategy

Branding & Art Direction

3D design

### **Products**

Mobile, Web, CRM design Wordpress development Search engine optimisation Email marketing Logo & Packaging Design 3D models & renders

## Coding



**HTML** 

Intermediate

**CSS** 

Javascript

Python

Basic

Basic

## Languages

Slovenian

**English** 

Serbo-Croatian

German

Italian

Native language

Full professional proficiency

Limited working proficiency

Full professional proficiency

Limited working proficiency

#### Interests



## Gaming

Action, Shooter, Adventure, Fantasy, Strategy



#### Books & YouTube

UX, AI, Web 3.0, Blockchain, Psychology, Business



## Sports

Cycling, Climbing, Football, Swimming, Dancing



#### Photography

Architecture, Interior Design, Product shots



# Chess

International Chess Master, FIDE trainer